

Q1: Course Library Updates

FCA LIBRARY

Updated Courses

- Complaints Handling
- Good Outcomes for Vulnerable Customers

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INSURANCE LIBRARY

Updated Courses

- Good Outcomes for Vulnerable Customers

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SM&CR LIBRARY

Updated Courses

- Conduct Rules for Non-Executive Directors (NEDs)
- Conduct Rules for Senior Managers at Dual Regulated Firms
- Conduct Rules for Senior Managers at FCA Solo Firms
- Conduct Rules for Senior Managers at Insurance Firms
- Fit and Proper Assessments
- Introduction to the Senior Managers and Certification Regime (SM&CR)
- Non-Financial Misconduct
- Overview of SM&CR for Dual Regulated Firms
- Overview of SM&CR for FCA Solo Firms

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COMPLIANCE BITES

Updated Courses

- Authorised Push Payment Fraud
- Bribery Offences and Penalties
- Direct Discrimination
- Indirect Discrimination
- Managing Discipline

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EU COMPLIANCE LIBRARY

Updated In-depth Courses

- Competition Law
- Cybersecurity
- Digital Operational Resilience Act (DORA)
- General Data Protection Regulation (GDPR)
- Information Security

New Microlearning Courses

- Anti-competitive Agreements
- Business Email Compromise
- Money Laundering Red Flags
- Spot a Phishing Attempt
- The Three Stages of Money Laundering

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ESSENTIALS LIBRARY

New In-depth Courses

- Employment Rights Act for Managers

Updated In-depth Courses

- AML/CTF
- Bribery Prevention
- Data Protection
- Fraud Prevention
- Fraud Prevention for Managers
- Equality and Diversity
- Equality and Diversity for Managers
- Preventing Sexual Harassment
- Preventing Sexual Harassment for Managers
- Speak Up
- Whistleblowing
- Harassment in the Workplace
- Modern Slavery
- Information Security

Updated Express Courses

- Counter-Terrorist Financing
- Counter-Proliferation Financing
- Return to Work
- Hybrid Working
- Working Remotely

Updated Health & Safety Courses

- Fire Safety
- Menopause Awareness

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PUBLIC SECTOR LIBRARY

New library aimed at the UK's public sector

In-depth:

- Bribery Prevention
- Responsible Use of Artificial Intelligence
- Information Security
- Data Protection
- Unconscious Bias
- Environmental Awareness
- Modern Slavery
- Safeguarding the Vulnerable
- Anti-Money Laundering and Counter Terrorist Financing
- Identity Crime
- Fraud Prevention
- Fraud Prevention for Managers
- Understanding Failure to Prevent Fraud (FTPF)
- First Aid Awareness
- General Office Hygiene
- Healthy Working
- Managing Safely
- Personal Protective Equipment (PPE)
- Working Safely
- Asbestos
- Display Screen Equipment (DSE)
- Accident Reporting and Investigation
- Control of Substances Hazardous to Health (COSHH)
- Driving at Work
- Manual Handling
- Slips and Trips
- Violence and Aggression
- Work Equipment
- Mental Health at Work
- Mental Health at Work for Managers
- New and Expectant Mothers at Work
- Work-related Stress
- Equality and Diversity for Managers
- Equality and Diversity in the Workplace
- Unconscious Bias for Managers
- Menopause Awareness
- Harassment in the Workplace
- Preventing Sexual Harassment
- Preventing Sexual Harassment for Managers
- Whistleblowing

Express:

- Corrupt Hiring Practices
- Phishing
- Cybersecurity
- DSE
- Managing Remote Workers
- Preventing Radicalisation
- Right to Work in the UK

Refresher:

- Fraud Prevention [Refresher]

Microlearning:

- The 4D Bystander Intervention Model
- Whistleblowing
- Forced Labour Indicators
- Understanding Bribery
- Money Laundering Red Flags
- Information Security on the Move
- The Protected Characteristics
- Display Screen Equipment
- Spot a Phishing Attempt
- Risks in the Use of AI
- Multi-factor Authentication
- Video Conferencing
- Understanding Information Security
- Business Email Compromise
- Creating Strong Passwords
- Understanding the GDPR
- GDPR Principle 1
- GDPR Principle 2
- GDPR Principle 3
- GDPR Principle 4
- GDPR Principle 5
- GDPR Principle 6
- GDPR Principle 7
- GDPR and Consent
- GDPR Individual Rights
- Direct Discrimination
- Indirect Discrimination
- Unconscious Bias
- The Three Characteristics of Harassment
- Understanding Harassment
- Stereotyping
- Victimisation
- Gifts and Hospitality
- Understanding Conflicts of Interest
- Understanding Facilitation Payments
- Understanding Fraud
- The Fraud Triangle
- Abuse of Position
- Failing to Disclose Information

- Employee Fraud and Insider Threats
- Identity Fraud
- Supplier Fraud
- COSHH
- Manual Handling
- Slips and Trips
- Managing Absence
- Right to Work in the UK
- Dealing with Stress at Work
- Managing Discipline
- Managing Grievances
- Managing Performance
- Agency Worker Regulations
- Common Cyber Threats
- Understanding Modern Slavery
- Screening Employees in Safeguarding Roles
- Economic Crime and Corporate Transparency Act 2023
- Neurodiversity Awareness
- Vishing
- Smishing
- Spear Phishing
- Think Before You Click
- Deepfake Awareness
- Malware
- Ransomware
- Using Wi-Fi Safely
- Transferring Information Securely
- Reacting to Password Breaches
- Personal Data Breaches
- Controllers and Processors
- Mental Health at Work
- Menopause Awareness
- New and Expectant Mothers at Work
- IR35
- Identifying Who is Vulnerable
- Bribery Offences and Penalties
- Guide to Secure Remote Working
- Fraud Offences and Penalties
- Failure to Prevent Fraud (FTPF): Types of Fraud
- Failure to Prevent Fraud (FTPF): Offence
- Failure to Prevent Fraud (FTPF): Prevention
- Failure to Prevent Fraud (FTPF): Scope
- Secure Web Browsing
- Understanding Sexual Harassment
- Unwanted Behaviour of a Sexual Nature
- Targets of Sexual Harassment
- Compliments vs Sexual Harassment
- Crossing the Line into Sexual Harassment

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