

Q4: Course Library Updates

FCA LIBRARY

Updated Courses

- BCOBS - Distance Communications
- BCOBS - General Standards
- Breathing Space Regulations
- COBS - Suitability
- Complaints Handling for the Mortgage Market
- Developing Secure Applications
- Ethical Standards in Finance and Investment
- Financial Crime Prevention
- FSCS Deposit Protection
- ICOBS - General Matters
- ICOBS - Providing Information and Advising
- Information Barriers
- Introduction to the Perimeter Guidance Manual
- MCOB - Disclosures
- Mortgage Credit Directive
- Personal Conflicts of Interest
- Responsible Lending and Affordability
- SEC Rule 15a-6
- Swap Execution Facilities (SEFs) and Designated Contract Markets (DCMs)
- Training and Competence
- UK Money Markets Code

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COMPLIANCE BITES

Updated Courses

- Bribery Offences and Penalties
- Anti-competitive Agreements
- Business Email Compromise
- Spot a Phishing Attempt
- The Protected Characteristics
- Money Laundering Red Flags
- The Three Stages of Money Laundering
- Terrorist Financing Red Flags
- Don't Deal with Inside Information

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INSURANCE LIBRARY

Updated Courses

- Agency Law
- An Introduction to Solvency UK
- Approved Persons
- Claims Handling - General Insurance
- Conflicts of Interest in Insurance
- Ethical Standards in Insurance and Investment
- Financial Crime Prevention
- General Insurance Pricing Practices
- ICOBS - General Matters
- ICOBS - Providing Information and Advising
- Information Barriers in Insurance
- Managing Compliantly in General Insurance
- Training and Competence

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ESSENTIALS LIBRARY

Updated Courses

- Bribery Prevention
- Data Protection
- Preventing Sexual Harassment
- Preventing Sexual Harassment for Managers
- Slips and Trips
- Violence and Aggression
- Noise
- Driving at Work
- Menopause Awareness
- Work Equipment
- Working at Height
- New and Expectant Mothers at Work
- Control of Substances Hazardous to Health (COSHH)
- Lone Working
- Accident Reporting and Investigation

Updated Refresher Courses

- The entire Refresher library was updated in Q4

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SM&CR LIBRARY

Updated Courses

- Conduct Rules for Non-Executive Directors (NEDs)
- Conduct Rules for Senior Managers at Dual Regulated Firms
- Conduct Rules for Senior Managers at FCA Solo Firms
- Conduct Rules for Senior Managers at Insurance Firms
- Fit and Proper Assessments
- Introduction to the Senior Managers and Certification Regime (SM&CR)
- Meeting the Conduct Rules in Dual Regulated Firms
- Meeting the Conduct Rules in FCA Solo Regulated Firms
- Meeting the Conduct Rules in Insurance Firms

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GLOBAL COMPLIANCE

Updated In-depth Courses

- Modern Slavery

New In-depth Courses

- Responsible Use of AI
- Environmental, Social and Governance (ESG)
- Responsible Use of Social Media
- Counter-Proliferation Financing
- Harassment in the Workplace

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