



Compliance Course Libraries

Updated: August 2025



Essentials

Skillcast Essentials is the UK's best-selling global compliance e-learning library. It contains over 100 essential e-learning and microlearning courses that deliver comprehensive coverage of compliance and conduct issues facing companies in the UK.

From key corporate compliance topics, such as Anti-Bribery and Data Protection, to employee conduct and health and safety, all the courses in the Essentials library are ready to roll out 'as-is' or customised to your business needs.

They feature real-life scenarios to prepare your employees for fulfilling their compliance responsibilities and acting with integrity in the workplace.



Essentials E-learning Courses with LMS



"I believe Skillcast offers a great product to the market. It offers a long list of modules in its libraries, including some very important topics, at an amazing value."



Essentials

To learn more, contact your Skillcast account manager or visit skillcast.com/essentials



| Topic | Style | Course Title | Duration (mins) |
|-----------------------------|-----------|--|-----------------|
| Market Dominance | Express | Abuse of Dominant Position | 10 |
| Abuse of Position | Express | Abuse of Position | 10 |
| Safety Hazards | In-depth | Accident Reporting and Investigation** | 30 |
| Bribery | In-depth | Anti-Bribery Training | 30 |
| Anti-competitive Agreements | Express | Anti-Competitive Agreements | 10 |
| AML | Refresher | Anti-Money Laundering [Financial Services version] [Refresher] | 15 |
| AML | Refresher | Anti-Money Laundering [Non-Financial Services version] [Refresher] | 15 |
| AML | In-depth | Anti-Money Laundering and Counter Terrorist Financing* | 30 |
| Health Hazards | In-depth | Asbestos** | 25 |
| Bribery | In-depth | Bribery Prevention* | 30 |
| Bribery | Refresher | Bribery Prevention [Refresher] | 15 |
| ESG | In-depth | Business Ethics and Integrity | 45 |
| Code of Conduct | In-depth | Code of Conduct | 45 |
| Competition Law | In-depth | Competition Law* | 30 |
| Conflicts | In-depth | Conflicts of Interest | 35 |
| Safety Hazards | In-depth | Control of Substances Hazardous to Health (COSHH)** | 30 |
| Corruption | Express | Corrupt Hiring Practices | 10 |
| CTF | Express | Counter Terrorist Financing | 15 |
| CTF | Express | Counter-Proliferation Financing | 10 |
| Due Diligence | Express | Customer Due Diligence | 10 |
| Security Awareness | Express | Cybersecurity | 20 |
| GDPR | In-depth | Data Protection* | 45 |
| GDPR | Refresher | Data Protection [Refresher] | 15 |
| DORA | In-depth | Digital Operational Resilience Act (DORA) | 25 |
| Health Hazards | In-depth | Display Screen Equipment (DSE)** | 25 |
| Safety Hazards | In-depth | Driving at Work** | 30 |
| Health Hazards | Express | DSE | 15 |

| Topic | Style | Course Title | Duration (mins) |
|----------------------|-----------|---|-----------------|
| Sanctions | Refresher | Economic Sanctions [Refresher]* | 15 |
| Safety Hazards | In-depth | Electricity** | 30 |
| Information Security | In-depth | Electronic Communications | 25 |
| Sanctions | In-depth | Embargoes and Sanctions | 45 |
| Environment | In-depth | Environmental Awareness | 25 |
| Environment | In-depth | Environmental Social and Governance (ESG) | 45 |
| Equality | In-depth | Equality and Diversity for Managers | 25 |
| Equality | In-depth | Equality and Diversity in the Workplace* | 20 |
| Equality | Refresher | Equality and Diversity in the Workplace [Refresher] | 15 |
| CRS | In-depth | EU DAC | 35 |
| CRS | In-depth | FATCA and the CRS | 30 |
| Financial Crime | In-depth | Financial Crime Prevention | 40 |
| Insider Threats | In-depth | Financial Integrity | 30 |
| Sanctions | In-depth | Financial Sanctions | 45 |
| Safety Hazards | In-depth | Fire Safety** | 20 |
| Safety Hazards | In-depth | Fire Warden Training** | 30 |
| Health & Safety | In-depth | First Aid Awareness** | 40 |
| Fraud | In-depth | Fraud Prevention* | 35 |
| Fraud | Refresher | Fraud Prevention [Refresher] | 20 |
| Fraud | In-depth | Fraud Prevention for Managers | 40 |
| Health & Safety | In-depth | General Office Hygiene** | 20 |
| Bribery | Express | Gifts and Hospitality | 15 |
| Harassment | In-depth | Harassment in the Workplace | 30 |
| Health & Safety | In-depth | Healthy Working | 45 |
| Health & Safety | Refresher | Healthy Working [Refresher]* | 20 |
| Flexible Working | Express | Hybrid Working | 20 |
| False Representation | In-depth | Identity Crime | 20 |
| Information Security | In-depth | Information Security* | 35 |



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Compliance made simple

Essentials

To learn more, contact your Skillcast account manager or visit skillcast.com/essentials



| Topic | Style | Course Title | Duration (mins) |
|-----------------------|-----------|---|-----------------|
| Information Security | Refresher | Information Security [Refresher] | 20 |
| Intellectual Property | In-depth | Intellectual Property Rights | 45 |
| IR35 | Express | IR35 | 15 |
| Safety Hazards | In-depth | Ladders and Stepladders** | 30 |
| Health Hazards | In-depth | Legionella** | 20 |
| GDPR Processing | Express | Legitimate Interest Assessments | 10 |
| Safety Hazards | In-depth | Lone Working** | 25 |
| Employment Law | Express | Managing Remote Workers | 15 |
| Health & Safety | In-depth | Managing Safely* | 55 |
| CRS | In-depth | Mandatory Disclosure Rules (UK MDR) | 20 |
| Safety Hazards | In-depth | Manual Handling** | 30 |
| Market Abuse | In-depth | Market Abuse Regulation* | 45 |
| Market Abuse | Refresher | Market Abuse Regulation [Refresher] | 25 |
| Wellbeing | In-depth | Menopause Awareness** | 20 |
| Wellbeing | In-depth | Mental Health at Work | 15 |
| Wellbeing | In-depth | Mental Health at Work for Managers | 20 |
| Modern Slavery | In-depth | Modern Slavery | 30 |
| Modern Slavery | Refresher | Modern Slavery [Refresher] | 10 |
| AML | Express | Money Laundering and Terrorist Financing Risks of Virtual Assets | 20 |
| Wellbeing | In-depth | New and Expectant Mothers at Work** | 15 |
| Safety Hazards | In-depth | Noise** | 25 |
| PCI DSS | In-depth | PCI Data Security Standard | 60 |
| PDMR | Express | PDMR Dealing | 15 |
| Health & Safety | In-depth | Personal Protective Equipment (PPE)** | 20 |
| Device Security | Express | Phishing | 15 |
| Employment Law | Express | Preventing Radicalisation | 15 |
| Sexual Harassment | In-depth | Preventing Sexual Harassment | 30 |
| Tax Evasion | In-depth | Preventing the Facilitation of Tax Evasion | 30 |
| Tax Evasion | Refresher | Preventing the Facilitation of Tax Evasion [Financial Services version] [Refresher] | 15 |
| Tax Evasion | Refresher | Preventing the Facilitation of Tax Evasion [Non-Financial Services version] [Refresher] | 15 |

| Topic | Style | Course Title | Duration (mins) |
|-------------------------------|-----------|--|-----------------|
| PECR | Express | Privacy and Electronic Communications Regulations (PECR) | 15 |
| Information Security | In-depth | Records Management | 20 |
| AI | In-depth | Responsible Use of Artificial Intelligence | 35 |
| Social Media | In-depth | Responsible Use of Social Media | 30 |
| Flexible Working | Express | Return to Work | 15 |
| Employment Law | Express | Right to Work in the UK | 20 |
| Safeguarding | In-depth | Safeguarding the Vulnerable* | 45 |
| Safety Hazards | In-depth | Slips and Trips** | 20 |
| Speak Up | In-depth | Speak Up | 25 |
| Suspicious Activity Reporting | Express | Suspicious Activity Reporting | 10 |
| Suspicious Activity Reporting | Express | Third-Party Due Diligence | 15 |
| AML | Express | Tipping Off | 10 |
| Bribery | Express | To Pay or Not to Pay? | 10 |
| Unconscious Bias | In-depth | Unconscious Bias | 20 |
| Unconscious Bias | In-depth | Unconscious Bias for Managers | 25 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) | 30 |
| Failure to Prevent Fraud | Refresher | Understanding Failure to Prevent Fraud (FTPF) [Refresher] | 20 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) for Managers | 35 |
| Safety Hazards | In-depth | Violence and Aggression** | 25 |
| Whistleblowing | In-depth | Whistleblowing | 20 |
| Whistleblowing | Refresher | Whistleblowing [Refresher] | 15 |
| Safety Hazards | In-depth | Work Equipment** | 25 |
| Safety Hazards | In-depth | Working at Height** | 30 |
| Flexible Working | Express | Working Remotely | 15 |
| Health & Safety | In-depth | Working Safely** | 45 |
| Health & Safety | Refresher | Working Safely [Refresher] | 15 |
| Wellbeing | In-depth | Work-related Stress** | 25 |



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FCA Compliance

Skillcast is the leading supplier of compliance e-learning to firms regulated by the Financial Conduct Authority (FCA).

Our FCA Compliance library comprises 80+ courses covering high-level standards, business standards for all sectors, and thematic topics such as conduct risk and fair treatment of vulnerable customers.

Financial services firms face an especially complex regulatory regime and can be sanctioned for rule breaches, as well as poor practice. Senior managers and certified persons at financial firms are personally accountable for their area of responsibility. To help protect firms and individuals, we ensure that the content in these courses closely follows the FCA Handbook and is reviewed regularly by experts with considerable training experience. The courses feature practice exercises, thorough assessments and affirmations to ensure that your staff are aware of and competent in applying the relevant rules.



"We've been using Skillcast for approx. 1.5 years and have been very happy with the service received and the courses offered. The customer service from the support team is excellent, they always respond quickly and are very helpful. The courses offered cover a broad range and the FCA courses were particularly useful to our business."



FCA Compliance

To learn more, contact your Skillcast account manager or visit skillcast.com/fca



| Topic | Style | Course Title | Duration (mins) |
|-----------------|---------------|---|-----------------|
| Regulation | In-depth | AIFM Regulations | 25 |
| PERG | In-depth | Appointed Representatives Regulatory Responsibilities | 20 |
| Standards | In-depth | Appropriate Use of Communication Channels | 10 |
| BCOBS | In-depth | BCOBS - Distance Communications | 15 |
| BCOBS | In-depth | BCOBS - Distance Communications [MUTUAL] | 15 |
| BCOBS | In-depth | BCOBS - General Standards | 25 |
| BCOBS | In-depth | BCOBS - General Standards [MUTUAL] | 25 |
| BENCH | In-depth | Benchmarks Regulation | 45 |
| CONC | In-depth | Breathing Space Regulations | 25 |
| Consumer Credit | Microlearning | Car Finance Mis-selling | 5 |
| CASS | In-depth | CASS 10 - CASS Resolution Pack | 25 |
| CASS | In-depth | CASS 6 - Custody Rules | 30 |
| CASS | In-depth | CASS 7 and 7A - Client Money Rules and Client Money Distribution and Transfer | 50 |
| CASS | In-depth | CASS 8 - Mandates | 30 |
| CASS | In-depth | CASS 9 - Information to Clients | 25 |
| CASS | In-depth | CASS Overview | 35 |
| MCOB | In-depth | CeMAP Competency Refresher | 65 |
| COBS | In-depth | COBS - Appropriateness | 20 |
| COBS | In-depth | COBS - Client Categorisation | 20 |
| COBS | In-depth | COBS - Client Communications and Financial Promotions | 20 |
| COBS | In-depth | COBS - Client Communications High Risk Investments | 20 |
| COBS | In-depth | COBS - Dealing and Managing | 20 |
| COBS | In-depth | COBS - Suitability | 20 |
| DISP | In-depth | Complaints Handling | 40 |
| DISP | In-depth | Complaints Handling for Managers | 35 |
| DISP | In-depth | Complaints Handling for the Mortgage Market | 40 |
| CONC | In-depth | CONC - Consumer Credit Regulations | 40 |
| SYSC | In-depth | Conduct Risk | 50 |
| COCON | Microlearning | Conduct Rule 1: Act with Integrity | 5 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------------|---------------|--|-----------------|
| COCON | Microlearning | Conduct Rule 2: Act with due skill, care and diligence | 5 |
| COCON | Microlearning | Conduct Rule 3: Be open and cooperative with the FCA, the PRA and other regulators | 5 |
| COCON | Microlearning | Conduct Rule 4: Pay due regard to the interests of customers and treat them fairly | 5 |
| COCON | Microlearning | Conduct Rule 5: Observe proper standards of market conduct | 5 |
| COCON | Microlearning | Conduct Rule 6: Act to deliver good outcomes for retail customers | 5 |
| COCON | In-depth | Conduct Rules for Non-Executive Directors (NEDs) | 30 |
| COCON | In-depth | Conduct Rules for Senior Managers at Dual Regulated Firms* | 60 |
| COCON | In-depth | Conduct Rules for Senior Managers at FCA Solo Firms* | 60 |
| SYSC | In-depth | Conflicts of Interest in Asset Management | 30 |
| Standards | In-depth | Developing Secure Applications | 45 |
| Standards | In-depth | Ethical Standards in Finance and Investment | 40 |
| Financial Crime | In-depth | Financial Crime Prevention | 25 |
| FIT | Express | Fit and Proper Assessments | 20 |
| COMP | In-depth | FSCS Deposit Protection | 20 |
| Standards | In-depth | FX Global Code | 60 |
| Principles for Businesses | In-depth | Good Outcomes for Vulnerable Customers* | 30 |
| ICOBS | In-depth | ICOBS - Cancellation and Claims | 15 |
| ICOBS | In-depth | ICOBS - Cancellation and Claims [MUTUAL] | 15 |
| ICOBS | In-depth | ICOBS - Distance Communications | 15 |
| ICOBS | In-depth | ICOBS - Distance Communications [MUTUAL] | 15 |
| ICOBS | In-depth | ICOBS - General Matters | 15 |
| ICOBS | In-depth | ICOBS - General Matters [MUTUAL] | 15 |
| ICOBS | In-depth | ICOBS - Providing Information and Advising | 20 |
| ICOBS | In-depth | ICOBS - Providing Information and Advising [MUTUAL] | 20 |
| SYSC | In-depth | Information Barriers | 45 |
| Principles for Businesses | Express | Introduction to the Consumer Duty | 15 |

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FCA Compliance

To learn more, contact your Skillcast account manager or visit skillcast.com/fca



| Topic | Style | Course Title | Duration (mins) |
|---------------------------|----------|---|-----------------|
| PERG | In-depth | Introduction to the Perimeter Guidance Manual | 20 |
| SYSC | Express | Introduction to the Senior Managers and Certification Regime (SM&CR) | 10 |
| Regulation | In-depth | Introduction to UK Financial Regulation | 45 |
| COBS | In-depth | Markets in Financial Instruments Directive II (MiFID II) | 40 |
| MCOB | In-depth | MCOB - Advising and Selling | 45 |
| MCOB | In-depth | MCOB - APRC, Shortfalls and Charges | 30 |
| MCOB | In-depth | MCOB - Disclosures | 30 |
| MCOB | In-depth | MCOB - Equity Release | 40 |
| MCOB | In-depth | MCOB - Financial Promotions | 30 |
| MCOB | In-depth | MCOB - General Standards | 40 |
| COCON | In-depth | Meeting the Conduct Rules in Dual Regulated Firms* | 25 |
| COCON | In-depth | Meeting the Conduct Rules in FCA Solo Regulated Firms* | 25 |
| MCOB | In-depth | Mortgage Credit Directive | 30 |
| COCON | Express | Non-Financial Misconduct | 15 |
| SYSC | In-depth | Operational Resilience | 55 |
| SYSC | In-depth | Outsourcing and Third Party Risk Management | 60 |
| SYSC | In-depth | Overview of SM&CR for Dual Regulated Firms* | 30 |
| SYSC | In-depth | Overview of SM&CR for FCA Solo Firms* | 30 |
| Principles for Businesses | In-depth | Overview of the Consumer Duty* | 30 |
| Regulation | In-depth | Packaged Retail and Insurance-based Investment Products (PRIIPs) Regulation | 30 |
| Regulation | In-depth | Payment Services Regulations | 25 |
| Regulation | In-depth | Payment Services Regulations [MUTUAL] | 25 |
| DISP | In-depth | Pensions Ombudsman Complaints Handling | 40 |
| SYSC | In-depth | Personal Conflicts of Interest | 25 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------------|---------------|--|-----------------|
| Principles for Businesses | In-depth | Principles for Businesses | 20 |
| Principles for Businesses | In-depth | Principles for Businesses [MUTUAL] | 20 |
| GENPRU | In-depth | Prudential Regulation | 45 |
| MCOB | In-depth | Responsible Lending and Affordability | 60 |
| ESG | Microlearning | SDR and Investment Labels | 5 |
| Regulation | In-depth | SEC Rule 15a-6 | 20 |
| SYSC | In-depth | Senior Management Arrangements Systems and Controls | 25 |
| SYSC | In-depth | Senior Management Arrangements Systems and Controls [MUTUAL] | 25 |
| ESG | In-depth | Sustainability Disclosure Requirements (SDR) and Investment Labels | 30 |
| Standards | In-depth | Swap Execution Facilities (SEFs) and Designated Contract Markets (DCMs) | 25 |
| TC | In-depth | Training and Competence | 30 |
| DISP | In-depth | Treating Customers Fairly | 40 |
| DISP | In-depth | Treating Customers Fairly [MUTUAL] | 40 |
| Regulation | In-depth | UCITS | 30 |
| Standards | In-depth | UK Money Markets Code | 60 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) in Financial Services | 30 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) in Financial Services for Managers | 35 |
| SYSC | In-depth | Whistleblowing for Managers (FS) | 35 |
| SYSC | In-depth | Whistleblowing in Financial Services | 15 |



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Global Compliance

The Global Compliance Library includes our most popular compliance e-learning courses in English and nine other languages. These courses adopt a global perspective on best practices without focusing on specific local regulations, making them suitable for staff worldwide. Designed to address a broad range of international laws and regulations, the Global Compliance Library features engaging news articles and realistic scenarios that illustrate best practices for employees in any location.

While the global modules offer a strong compliance foundation, they can be easily customised to include jurisdiction-specific content, ensuring they meet your organisation's needs. The library also includes CPD-accredited modules.



"Skillcast has truly transformed our approach to compliance training and tracking. Not only does it seamlessly manage our global company's compliance requirements, but it also enhances employee engagement through its user-friendly interface and interactive content. What sets Skillcast apart is not just the platform itself, but also their exceptional customer service team. It's been instrumental in streamlining our compliance processes and fostering a culture of proactive risk management, growth & development."



Global Compliance

To learn more, contact your Skillcast account manager or visit skillcast.com/global



| Topic | Style | Course Title | Duration (mins) |
|----------------------|---|--------------|-----------------|
| AML | Anti-Money Laundering and Counter Terrorist Financing* | In-depth | 30 |
| Bribery | Bribery Prevention* | In-depth | 30 |
| Competition Law | Competition Law* | In-depth | 30 |
| DORA | Digital Operational Resilience Act (DORA) | In-depth | 25 |
| Information Security | Information Security* | In-depth | 35 |
| Security Awareness | Cybersecurity | In-depth | 20 |
| GDPR | General Data Protection Regulation (GDPR) | In-depth | 30 |
| Equality | Diversity, Equity and Inclusion (DEI) | In-depth | 25 |
| Unconscious Bias | Unconscious Bias | In-depth | 20 |
| Code of Conduct | Code of Conduct | In-depth | 45 |
| COI | Conflicts of Interest | In-depth | 35 |
| Sanctions | Embargoes and Sanctions | In-depth | 45 |
| Fraud | Fraud Prevention* | In-depth | 35 |
| Market Abuse | Market Abuse Regulation* | In-depth | 45 |
| Modern Slavery | Modern Slavery | In-depth | 15 |
| Sexual Harassment | Preventing Sexual Harassment | In-depth | 30 |
| CRS | EU DAC | In-depth | 35 |
| Whistleblowing | Whistleblowing | In-depth | 20 |



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About Global Compliance

How can I access the library?

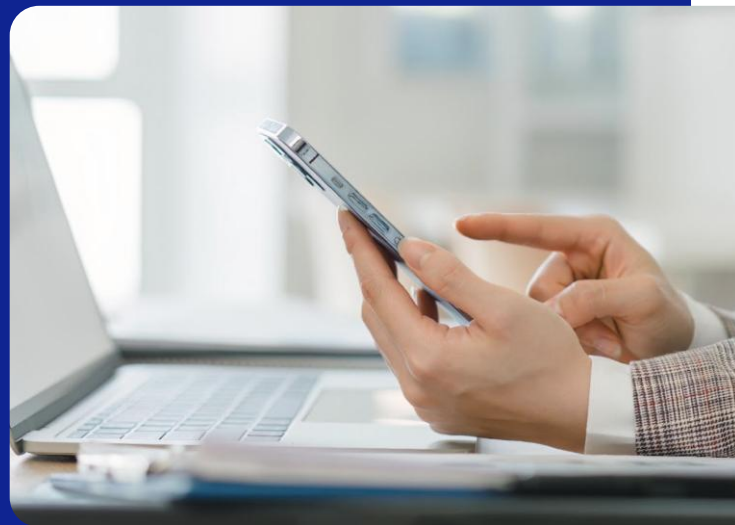
Skillcast Global Compliance library is available on an annual subscription, delivered via the Skillcast Portal or any SCORM-compliant learning management system.

What languages are available?

All courses in this library are available in English, Dutch, French, German, Italian, Polish, Spanish, Japanese, Brazilian Portuguese and Chinese (Simplified).

What's the business impact?

- Ready-to-go courses – avoid the need for translation costs
- Easily customisable – make courses even more relevant to your business
- Multilingual by design – users can switch languages at any point in the course
- Provided in a single SCORM file – no need to track multiple course versions



Global Risk

Everyone in your company needs to manage risk, and a lack of understanding can impact the performance and survival of your business. To build a culture of risk awareness, you need training that is firmwide.

The Risk Library is a collection of global e-learning courses designed by experts to improve your staff's fundamental understanding of risk and risk management and its application in various physical and operational contexts. Our IIRSM-accredited risk training courses are an excellent resource for teaching your staff risk fundamentals and application.

Languages

All courses in this library are available in English, Dutch, French, German, Italian, Polish, Spanish, Japanese, Brazilian Portuguese and Chinese (Simplified).



"I believe Skillcast offers a great product to the market. It offers a long list of modules in its libraries, including some very important topics, at an amazing value."



Global Risk

To learn more, contact your Skillcast account manager or visit skillcast.com/risk



| Topic | Style | Course Title | Duration (mins) |
|---------------------------------|----------|--|-----------------|
| Operational Risk | In-depth | Business Continuity Management* | 40 |
| Operational Risk | In-depth | Business Travel Risk* | 45 |
| Fundamentals of Risk Management | In-depth | Continual Improvement of Risk Management* | 40 |
| Financial Risk | In-depth | Credit Risk for Financial Firms* | 40 |
| Financial Risk | In-depth | Credit Risk for Non-Financial Firms* | 40 |
| Operational Risk | In-depth | Cyber Risk* | 45 |
| Operational Risk | In-depth | Developing Secure Applications* | 45 |
| ESG | In-depth | ESG Risk | 45 |
| Fundamentals of Risk Management | In-depth | Introduction to Risk* | 30 |
| Operational Risk | In-depth | Operational Risk* | 50 |
| Operational Risk | In-depth | Physical and Personal Security Risk* | 30 |
| Fundamentals of Risk Management | In-depth | Risk Appetite* | 40 |
| Fundamentals of Risk Management | In-depth | Risk Assessment* | 45 |
| Fundamentals of Risk Management | In-depth | Risk Identification* | 45 |
| Fundamentals of Risk Management | In-depth | Risk Management* | 45 |
| Fundamentals of Risk Management | In-depth | Risk Monitoring* | 40 |
| Fundamentals of Risk Management | In-depth | Risk Reporting* | 40 |
| Fundamentals of Risk Management | In-depth | Risk Treatment* | 40 |
| Operational Risk | In-depth | The Three Lines of Defence* | 45 |
| Operational Risk | In-depth | Third-Party Risk* | 30 |

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Compliance made simple

Insurance Compliance

Skillcast is the leading supplier of compliance e-learning to the UK financial services sector, including insurance firms.

Our library of 60+ insurance compliance training courses provides core training for all staff and managers, plus more specialist courses on detailed regulatory requirements. We cover current compliance topics and help staff prepare for upcoming regulatory developments.



"Skillcast is a great platform to use for Compliance e-learning. The staff found the courses informative and engaging. There is a wide range of compliance related topics in the libraries. The LMS is easy to use, and provides reports to track staff progress, which is a helpful feature."



Insurance

To learn more, contact your Skillcast account manager or visit skillcast.com/insurance

| Topic | Style | Course Title | Duration (mins) |
|-----------------|---------------|--|-----------------|
| Regulation | Microlearning | A brief history of insurance regulation in the UK | 5 |
| Standards | Microlearning | Agency authority in insurance | 5 |
| Standards | Microlearning | Agency in insurance | 5 |
| Standards | In-depth | Agency Law | 30 |
| Regulation | In-depth | An Introduction to Solvency UK | 30 |
| PERG | In-depth | Appointed Representatives Regulatory Responsibilities | 20 |
| SYSC | In-depth | Approved Persons | 40 |
| CASS | In-depth | CASS 5 - Client Money - Insurance Distribution Activity | 25 |
| CASS | In-depth | CASS 8 - Mandates | 25 |
| CASS | In-depth | CASS 9 - Information to Clients | 25 |
| CASS | In-depth | CASS Overview | 35 |
| DISP | In-depth | Claims Handling - General Insurance | 35 |
| DISP | In-depth | Complaints Handling | 45 |
| CONC | In-depth | CONC - Consumer Credit Regulations | 40 |
| SYSC | In-depth | Conduct Risk | 50 |
| COCON | Microlearning | Conduct Rule 1: Act with Integrity | 5 |
| COCON | Microlearning | Conduct Rule 2: Act with due skill, care and diligence | 5 |
| COCON | Microlearning | Conduct Rule 3: Be open and cooperative with the FCA, the PRA and other regulators | 5 |
| COCON | Microlearning | Conduct Rule 4: Pay due regard to the interests of customers and treat them fairly | 5 |
| COCON | Microlearning | Conduct Rule 5: Observe proper standards of market conduct | 5 |
| COCON | Microlearning | Conduct Rule 6: Act to deliver good outcomes for retail customers | 5 |
| COCON | In-depth | Conduct Rules for Non-Executive Directors (NEDs) | 30 |
| COCON | In-depth | Conduct Rules for Senior Managers at Insurance Firms* | 60 |
| SYSC | In-depth | Conflicts of Interest in Insurance | 35 |
| Standards | In-depth | Contract Certainty | 30 |
| Standards | In-depth | Ethical Standards in Insurance and Investment | 45 |
| Financial Crime | In-depth | Financial Crime Prevention (Commercial Insurance) | 35 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------------|---------------|---|-----------------|
| FIT | Express | Fit and Proper Assessments | 20 |
| Standards | Microlearning | Functions within insurance firms | 5 |
| Standards | In-depth | General Insurance Pricing Practices | 25 |
| CONC | In-depth | Good Outcomes for Vulnerable Customers* | 30 |
| ICOBS | In-depth | ICOBS - Cancellation and Claims | 20 |
| ICOBS | In-depth | ICOBS - Distance Communications | 20 |
| ICOBS | In-depth | ICOBS - General Matters | 20 |
| ICOBS | In-depth | ICOBS - Providing Information and Advising | 25 |
| SYSC | In-depth | Information Barriers in Insurance | 45 |
| Regulation | In-depth | Insurance Act 2015 | 30 |
| Regulation | In-depth | Insurance Distribution Directive (IDD) | 45 |
| Principles for Businesses | Express | Introduction to the Consumer Duty | 15 |
| SYSC | Express | Introduction to the Senior Managers and Certification Regime (SM&CR) | 10 |
| Regulation | In-depth | Introduction to UK Financial Regulation | 45 |
| Standards | Microlearning | Lloyd's of London | 5 |
| Standards | In-depth | Managing Compliantly in General Insurance | 45 |
| COCON | In-depth | Meeting the Conduct Rules in Insurance Firms* | 25 |
| COCON | Express | Non-Financial Misconduct | 15 |
| Standards | In-depth | Operational Resilience | 55 |
| SYSC | In-depth | Overview of SM&CR for Dual Regulated Firms | 30 |
| Principles for Businesses | In-depth | Overview of the Consumer Duty* | 30 |
| Regulation | In-depth | Packaged Retail and Insurance-based Investment Products (PRIIPs) Regulation | 35 |
| Standards | Microlearning | Principle of contribution | 5 |
| Standards | Microlearning | Principle of indemnity | 5 |
| Standards | Microlearning | Principle of insurable interest | 5 |
| Standards | Microlearning | Principle of proximate cause | 5 |
| Standards | Microlearning | Principle of subrogation | 5 |
| Standards | Microlearning | Principle of utmost good faith | 5 |



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Insurance

To learn more, contact your Skillcast account manager or visit skillcast.com/insurance

| Topic | Style | Course Title | Duration (mins) |
|---------------------------|---------------|---|-----------------|
| Principles for Businesses | In-depth | Principles for Businesses | 20 |
| Standards | In-depth | Principles of Insurance | 30 |
| INSPRU | In-depth | Prudential Regulation | 35 |
| Standards | Microlearning | Re-insurance | 5 |
| SYSC | In-depth | Senior Management Arrangements Systems and Controls | 30 |
| Standards | Microlearning | Structure of the UK insurance market | 5 |
| Regulation | Microlearning | The Insurance Distribution Directive | 5 |
| Standards | In-depth | The UK Insurance Market | 30 |
| TC | In-depth | Training and Competence | 30 |
| DISP | In-depth | Treating Customers Fairly | 45 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) in Insurance | 30 |
| Failure to Prevent Fraud | In-depth | Understanding Failure to Prevent Fraud (FTPF) in Insurance for Managers | 35 |
| SYSC | In-depth | Whistleblowing in Insurance | 20 |



EU Compliance Library

Our EU Compliance library simplifies your staff compliance with readymade e-learning courses on key regulatory topics in the European Union.

With regularly updated courses to choose from, you can assign the required training annually and at the right level including in-depth e-learning for deep understanding or microlearning to raise awareness. The library contains 50 courses across in-depth and microlearning all translated into Dutch, French, and German.



"We've had an excellent experience using Skillcast. The courses are well-structured and comprehensive, with a good balance of theory and practical examples."



Compliance made simple

EU Library

To learn more, contact your Skillcast account manager or visit <http://skillcast.com/eu-library>

| Topic | Style | Course Title | Duration (mins) |
|----------------------|---------------|--|-----------------|
| AML | In-depth | Anti-Money Laundering and Counter Terrorist Financing | 30 |
| Bribery | In-depth | Bribery Prevention | 30 |
| Competition Law | In-depth | Competition Law | 30 |
| COI | In-depth | Conflicts of Interest | 35 |
| CTF | In-depth | Counter-Proliferation Financing | 10 |
| Security Awareness | In-depth | Cybersecurity | 20 |
| DORA | In-depth | Digital Operational Resilience Act (DORA) | 25 |
| CRS | In-depth | Directive on Administrative Cooperation in the Field of Taxation (DAC) | 35 |
| Equality | In-depth | Diversity, Equity and Inclusion (DEI) | 25 |
| Sanctions | In-depth | Embargoes and Sanctions | 45 |
| Fraud | In-depth | Fraud Prevention | 35 |
| GDPR | In-depth | General Data Protection Regulation (GDPR) | 30 |
| Bribery | Microlearning | Gifts and Hospitality | 5 |
| Information Security | In-depth | Information Security | 35 |
| Market Abuse | In-depth | Market Abuse Regulation | 45 |
| Modern Slavery | In-depth | Modern Slavery | 15 |
| AI | In-depth | Responsible Use of Artificial Intelligence | 35 |
| Security Awareness | Microlearning | Risks in the Use of AI | 5 |
| Bribery | Microlearning | Understanding Bribery | 5 |
| ESG | Microlearning | Understanding ESG | 5 |
| Information Security | Microlearning | Understanding Information Security | 5 |
| Modern Slavery | Microlearning | Understanding Modern Slavery | 5 |
| Sanctions | Microlearning | Understanding Sanctions | 5 |
| Sexual Harassment | Microlearning | Understanding Sexual Harassment | 5 |
| CTF | Microlearning | Understanding Terrorist Financing | 5 |
| Whistleblowing | In-depth | Whistleblowing | 20 |
| Whistleblowing | Microlearning | Whistleblowing | 5 |



Compliance made simple

Compliance Bites

Compliance Bites are short animated video modules on regulatory topics and compliance issues, for example, anti-money laundering, anti-bribery, data protection and competition. In just a few minutes, these engaging animations bring complex topics to life with compelling storylines.

Designed to capture attention, each video provides employees with concise, impactful compliance insights. Their bite-sized format makes training more engaging and easier to digest, boosting uptake. You can deliver them as standalone modules, integrate them into e-learning courses, or include them in learning paths. Each video also includes a three-question assessment.



"It's been a very positive experience for me. The videos make training easier to follow, it's much quicker to learn things, and overall it takes up less of my time. So well done on this new format, it gets a thumbs up from me!"

NORD/LB Learner



Compliance Bites

To learn more, contact your Skillcast account manager or visit [skillcast.com/bites](https://www.skillcast.com/bites)

| Topic | Style | Course Title | Duration (mins) |
|------------|---------------|-------------------------------------|-----------------|
| Bribery | Microlearning | Bribery Offences and Penalties | 5 |
| Corruption | Microlearning | Corrupt Hiring Practices | 5 |
| Bribery | Microlearning | Foreign Agent Bribery Risk | 5 |
| Bribery | Microlearning | Gifts and Hospitality | 5 |
| Bribery | Microlearning | Understanding Bribery | 5 |
| Bribery | Microlearning | Understanding Facilitation Payments | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-----------------------------|---------------|-----------------------------|-----------------|
| Market Dominance | Microlearning | Abuse of Dominant Position | 5 |
| Anti-competitive Agreements | Microlearning | Anti-competitive Agreements | 5 |
| Anti-competitive Agreements | Microlearning | Cartels | 5 |
| Competition Law | Microlearning | Dawn Raids | 5 |
| Anti-competitive Agreements | Microlearning | Horizontal Agreements | 5 |
| Anti-competitive Practices | Microlearning | Online Selling Restrictions | 5 |
| Anti-competitive Practices | Microlearning | Resale Price Maintenance | 5 |
| Anti-competitive Agreements | Microlearning | Trade Association Red Flags | 5 |
| Anti-competitive Practices | Microlearning | Tying and Bundling | 5 |
| Anti-competitive Agreements | Microlearning | Vertical Agreements | 5 |

| Topic | Style | Course Title | Duration (mins) |
|----------------------|---------------|-------------------------------|-----------------|
| Equality & Diversity | Microlearning | Direct Discrimination | 5 |
| Discrimination | Microlearning | Indirect Discrimination | 5 |
| Unconscious Bias | Microlearning | Stereotyping | 5 |
| Discrimination | Microlearning | The Protected Characteristics | 5 |
| Unconscious Bias | Microlearning | Unconscious Bias | 5 |
| Discrimination | Microlearning | Victimisation | 5 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------|---------------|-------------------------------------|-----------------|
| Security Awareness | Microlearning | Advising Customers on Cybersecurity | 5 |
| Device Security | Microlearning | Bring Your Own Device Security | 5 |
| Security Awareness | Microlearning | Business Email Compromise | 5 |
| Security Awareness | Microlearning | CEO Fraud | 5 |
| Security Awareness | Microlearning | Common Cyber Threats | 5 |
| Identity and Access | Microlearning | Creating Strong Passwords | 5 |
| Security Awareness | Microlearning | Deepfake Awareness | 5 |
| Device Security | Microlearning | Device Hygiene | 5 |
| Discrimination | Microlearning | Direct Discrimination | 5 |
| Security Awareness | Microlearning | Guide to Secure Remote Working | 5 |
| Discrimination | Microlearning | Indirect Discrimination | 5 |
| Device Security | Microlearning | Malware | 5 |
| Identity and Access | Microlearning | Multi-factor Authentication | 5 |
| Device Security | Microlearning | Ransomware | 5 |
| Identity and Access | Microlearning | Reacting to Password Breaches | 5 |
| Security Awareness | Microlearning | Risks in the Use of AI | 5 |
| Network Security | Microlearning | Secure Web Browsing | 5 |
| Device Security | Microlearning | Smishing | 5 |
| Device Security | Microlearning | Spear Phishing | 5 |
| Security Awareness | Microlearning | Spot a Phishing Attempt | 5 |
| Network Security | Microlearning | Supply Chain Cybersecurity | 5 |
| Discrimination | Microlearning | The Protected Characteristics | 5 |
| Security Awareness | Microlearning | Think Before You Click | 5 |
| Network Security | Microlearning | Transferring Information Securely | 5 |
| Network Security | Microlearning | Using Wi-Fi Safely | 5 |
| Discrimination | Microlearning | Victimisation | 5 |
| Device Security | Microlearning | Video Conferencing | 5 |
| Device Security | Microlearning | Vishing | 5 |
| Identity and Access | Microlearning | Zero Trust Cybersecurity | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-----------------------|---------------|---|-----------------|
| Intellectual Property | Microlearning | Protecting Intellectual Property Rights | 5 |
| Intellectual Property | Microlearning | Understanding Intellectual Property | 5 |



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Compliance Bites

To learn more, contact your Skillcast account manager or visit skillcast.com/bites

| Topic | Style | Course Title | Duration (mins) |
|-------------------------|---------------|---|-----------------|
| GDPR transfers | Microlearning | GDPR International Transfers (UK) | 5 |
| GDPR | Microlearning | Controllers and processors | 5 |
| GDPR DPIA | Microlearning | Data protection impact assessments (UK) | 5 |
| Data breaches | Microlearning | Personal data breaches | 5 |
| Rights of data subjects | Microlearning | GDPR individual rights (UK) | 5 |
| GDPR processing | Microlearning | GDPR lawful bases for processing (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 6 (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 7 (UK) | 5 |
| GDPR processing | Microlearning | GDPR and Consent (UK) | 5 |
| GDPR processing | Microlearning | GDPR legitimate interests (UK) | 5 |
| Rights of data subjects | Microlearning | GDPR Subject Access Requests (UK) | 5 |
| GDPR | Microlearning | Special category data | 5 |
| GDPR | Microlearning | Understanding the GDPR (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 1 (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 2 (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 3 (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 4 (UK) | 5 |
| GDPR principles | Microlearning | GDPR Principle 5 (UK) | 5 |

| Topic | Style | Course Title | Duration (mins) |
|----------------|---------------|--|-----------------|
| Modern slavery | Microlearning | Forced labour indicators | 5 |
| Safeguarding | Microlearning | Identifying Who is Vulnerable | 5 |
| COI | Microlearning | Understanding conflicts of interest | 5 |
| Safeguarding | Microlearning | Screening employees in safeguarding roles (UK) | 5 |
| Modern slavery | Microlearning | Understanding modern slavery | 5 |
| ESG | Microlearning | Understanding ESG | 5 |
| Social media | Microlearning | Interacting on social media | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-------------|---------------|---------------------------|-----------------|
| Tax evasion | Microlearning | Understanding tax evasion | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-------------------------------|---------------|-----------------------------------|-----------------|
| AML | Microlearning | Money laundering red flags | 5 |
| Sanctions | Microlearning | Understanding sanctions | 5 |
| Due diligence | Microlearning | Customer due diligence | 5 |
| Due diligence | Microlearning | Enhanced customer due diligence | 5 |
| Due diligence | Microlearning | Politically exposed persons | 5 |
| Suspicious activity reporting | Microlearning | Suspicious activity reporting | 5 |
| CTF | Microlearning | Understanding terrorist financing | 5 |
| Suspicious activity reporting | Microlearning | Unexplained wealth orders | 5 |
| AML | Microlearning | Preventing tipping off | 5 |
| CTF | Microlearning | Terrorist financing red flags | 5 |
| AML | Microlearning | Three stages of money laundering | 5 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------------------|---------------|--|-----------------|
| Fraud | Microlearning | Fraud Offences and Penalties | 5 |
| Fraud | Microlearning | Economic Crime and Corporate Transparency (UK) | 5 |
| Fraud | Microlearning | Mandatory leave | 5 |
| Fraud | Microlearning | Employee fraud and insider threats | 5 |
| External threats | Microlearning | Customer fraud | 5 |
| Abuse of position | Microlearning | Abuse of position | 5 |
| Fraud | Microlearning | The fraud triangle | 5 |
| False representation | Microlearning | Authorised push payment fraud | 5 |
| Failing to disclose information | Microlearning | Failing to disclose information | 5 |
| Fraud | Microlearning | Preventing corporate fraud | 5 |
| False representation | Microlearning | False representation | 5 |
| False representation | Microlearning | Identity fraud | 5 |
| External threats | Microlearning | Supplier fraud | 5 |
| Fraud | Microlearning | Understanding fraud | 5 |



Compliance made simple

Compliance Bites

| Topic | Style | Course Title | Duration (mins) |
|-------------------|---------------|--|-----------------|
| Sexual Harassment | Microlearning | Compliments vs Sexual Harassment | 5 |
| Sexual Harassment | Microlearning | Crossing the Line into Sexual Harassment | 5 |
| Sexual Harassment | Microlearning | Targets of Sexual Harassment | 5 |
| Sexual Harassment | Microlearning | Understanding Sexual Harassment | 5 |
| Sexual Harassment | Microlearning | Unwanted Behaviour of a Sexual Nature | 5 |
| Harassment | Microlearning | Three Characteristics of Harassment | 5 |
| Harassment | Microlearning | Understanding Harassment | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-----------------|---------------|---------------------------------------|-----------------|
| Health & Safety | Microlearning | Electricity | 5 |
| Health & Safety | Microlearning | 10 Essential Office Hygiene Practices | 5 |
| Health & Safety | Microlearning | 10 Steps to Healthy Working | 5 |
| Health & Safety | Microlearning | Menopause Awareness | 5 |
| Health & Safety | Microlearning | Mental Health at Work | 5 |
| Health & Safety | Microlearning | New and Expectant Mothers at Work | 5 |
| Health & Safety | Microlearning | Working Safely | 5 |
| Health & Safety | Microlearning | Personal protective equipment | 5 |
| Health & Safety | Microlearning | Transport | 5 |
| Health & Safety | Microlearning | Work Equipment | 5 |
| Health & Safety | Microlearning | Manual handling | 5 |
| Health & Safety | Microlearning | Noise | 5 |
| Health & Safety | Microlearning | Slips and trips | 5 |
| Health & Safety | Microlearning | COSHH | 5 |
| Health & Safety | Microlearning | Display screen equipment | 5 |
| Health & Safety | Microlearning | Fire | 5 |

| Topic | Style | Course Title | Duration (mins) |
|----------------|---------------|-------------------------------------|-----------------|
| Speak Up | Microlearning | The 4D Bystander Intervention Model | 5 |
| Speak Up | Microlearning | Speak up | 5 |
| Whistleblowing | Microlearning | Whistleblowing | 5 |

| Topic | Style | Course Title | Duration (mins) |
|----------------------|---------------|--------------------------------|-----------------|
| Managing performance | Microlearning | Agency worker regulations (UK) | 5 |
| Managing performance | Microlearning | Managing grievances | 5 |
| Managing performance | Microlearning | Dealing with stress at work | 5 |
| Managing performance | Microlearning | Managing absence | 5 |
| Managing performance | Microlearning | Managing discipline | 5 |
| Managing performance | Microlearning | Managing performance | 5 |
| Employment law | Microlearning | Right to work in the UK (UK) | 5 |

| Topic | Style | Course Title | Duration (mins) |
|-------|---------------|--------------------------|-----------------|
| CRS | Microlearning | Minimum Disclosure Rules | 5 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------------------|---------------|--------------------------------------|-----------------|
| Fundamentals of Risk Management | Microlearning | The management of risk framework | 5 |
| Operational risk | Microlearning | Categories of risk | 5 |
| Financial risk | Microlearning | Credit risk | 5 |
| Operational risk | Microlearning | Operational risk in insurance | 5 |
| Operational risk | Microlearning | Operational risk in investment firms | 5 |
| Operational risk | Microlearning | Operational risk in banking | 5 |
| Operational risk | Microlearning | The three lines of defence model | 5 |

| Topic | Style | Course Title | Duration (mins) |
|---------------------|---------------|---|-----------------|
| Market abuse | Microlearning | Understanding market abuse | 5 |
| Insider trading | Microlearning | Don't deal with inside information | 5 |
| PDMR | Microlearning | Persons discharging managerial responsibilities | 5 |
| Insider trading | Microlearning | Understanding inside information | 5 |
| Unlawful disclosure | Microlearning | Unlawful disclosure of inside information | 5 |
| Insider trading | Microlearning | Understanding insider trading | 5 |



About Compliance Bites

The Compliance Bites Microlearning library is ideal for seamless content sharing, requiring no customisation while staying automatically up to date. Compliance Bites are faster to deliver than traditional e-learning and enhance employee knowledge retention. They can be used:

- Alongside regular e-learning courses
- For mobile-friendly, on-the-go training
- As customised content in bespoke training projects

Why use Compliance Bites?

- Engage employees with short, work-friendly modules
- Respond quickly to emerging compliance issues
- Reinforce learning with multiple microlearning touchpoints
- Give your employees the ability to seek and share compliance training proactively

