skillcast®

KENTRO

> "Before working with Skillcast, I didn't really appreciate what a 5-star Feefo rating meant. Now I do. Their customer service team is one of the best I have worked with during my career of over three decades. There is always a way to make the system do what we need; even if they've not done something before, they reconfigure things and make it work.

Clodagh O'Reilly
Talent Development Business Partner, Kentro Capital

xenia

Credit insurance and surety specialists

Streamlining SMCR for Kentro

Skillcast SCMR 360 enabled Kentro to increase standardisation and create efficiencies whilst minimising risk.

Challenge

Kentro was using a mix of documents and spreadsheets alongside a legacy record system to manage their compliance with the Senior Managers and Certification Regime (SMCR).

- This made it difficult to maintain transparency and weighed heavily on staff time.

- More importantly, it meant a greater risk of inconsistency, missed deadlines, and even potential errors in tracking and reporting.

Solution

Skillcast SMCR 360 enabled Kentro to integrate their SMCR records to increase standardisation, improve accuracy and create efficiencies whilst minimising risk.

Kentro also took advantage of Skillcast's customisation features. Firstly, to mirror the terminology and branding used by each of the group's business units. Then, to streamline new starter learning journeys using Skillcast. Finally, by integrating Skillcast LMS with their HR Platform, Kentro was able to further reduce data errors, identify gaps, eradicate inconsistencies, and improve the overall quality of management reporting.

Outcomes

The people experience team reported significant efficiency and accuracy gains from using Skillcast's robust one-click reporting on all employees' online and offline learning.