

# Enhanced Learning





# Compliance made simple

Having worked with thousands of compliance officers, we understand your challenges: employee engagement and administrative overload.

That's why we have created Enhanced Learning – a suite of dynamic features that elevate your e-learning program and save you time and money with automation.

Compliance made simple.



[support@skillcast.com](mailto:support@skillcast.com)

+44 20 7929 5000



# Common challenges

**Employee Engagement:** Repetitive annual compliance training often leads to boredom and low retention.

**Relevance:** One-size-fits-all training doesn't address individual employee needs.

**Administrative Burden:** Compliance officers are overwhelmed with managing compliance priorities.

**Rising Costs:** Complex regulatory requirements lead to higher compliance costs.





# Recharge your compliance learning.

It's time to question the traditional one-size-fits-all approach to compliance training and consider its relevance in today's environment. At Skillcast, we help 1400+ companies meet regulatory standards and their workforce's unique requirements.

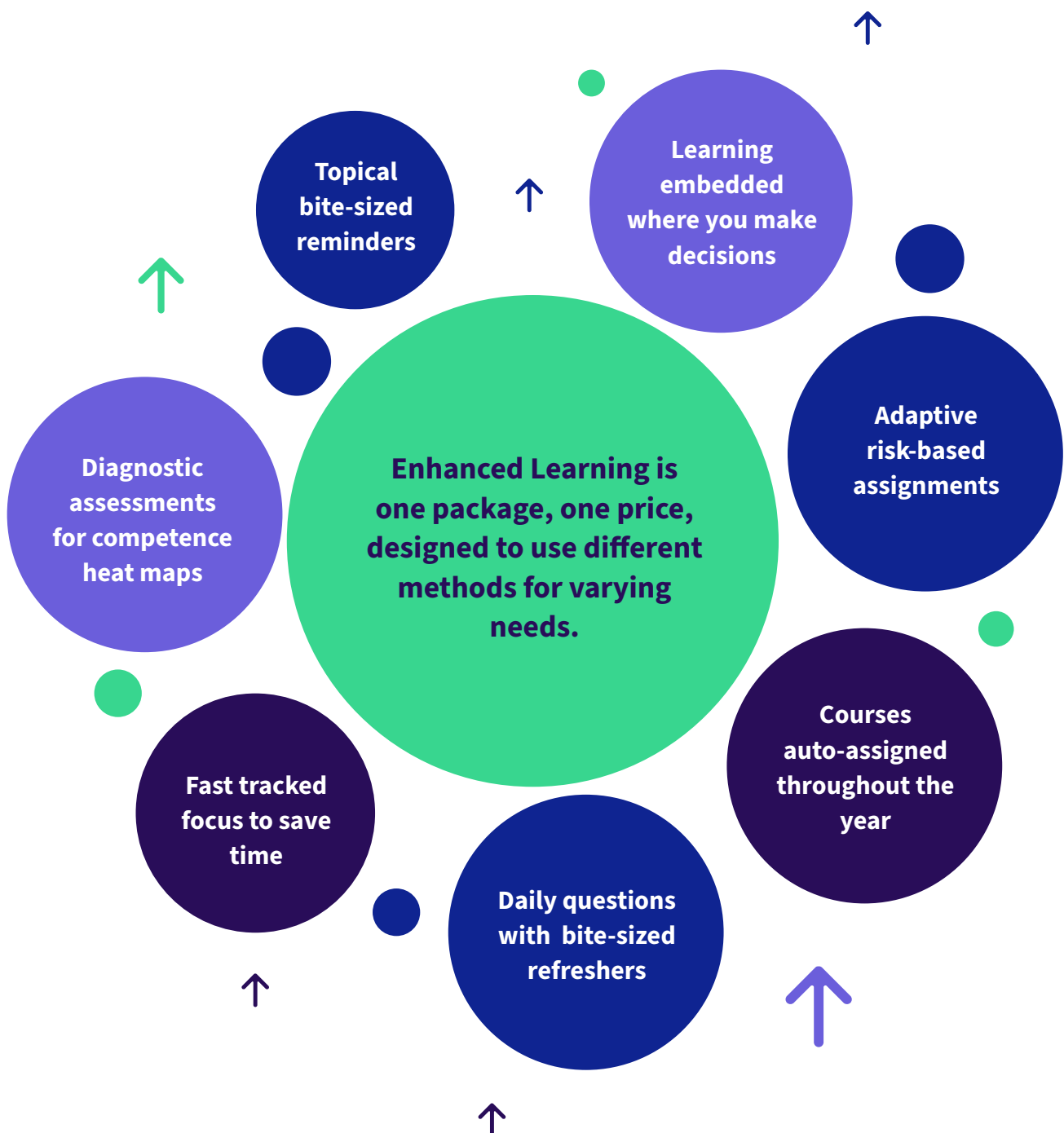
Our compliance training can adapt to meet the diverse needs of employees through modern methods like gamification, embedded learning, microlearning, adaptive learning, and role-specific training.



# Our comprehensive solution

Skillcast Enhanced Learning integrates effortlessly with your Skillcast LMS, engaging employees with interactive and personalised content.

By assessing employee knowledge and tailoring training accordingly, we streamline administrative tasks, allowing you to focus on critical compliance issues while saving time and money.





# Innovating the learning experience

Our enhanced features cater to your diverse needs, whether you need non-standard testing, multimedia, or immersive learning.



- **FastTrack** pre-course quiz to start any OTS course, with question banks ready for use
- **Nudge learning** questions delivered regularly to your inbox on topics that suit you, with a Compliance Bite suggestion
- **Embedded compliance** anywhere in your digital environment but tracked in our Learning Management System
- **Diagnostic assessments** to identify strengths and weaknesses, and then assign only learning that is required automatically throughout the year
- **Microlearning** short engaging videos with characters and storylines, engaging learners in a bite-sized format at the point of need
- **AI digital assistant** personalises learning and brings source material/policies to life by asking Aida questions.





# Diagnostic Assignments

Our diagnostic assessments identify strengths and weaknesses, creating competence heat maps.

This allows us to tailor assignments to the specific needs of each employee, ensuring they receive the most relevant training.

- ➔ **Ensure training relevance**
- ➔ **Identify and address knowledge gaps**
- ➔ **Reduce administrative workload**



# Embedded compliance

Integrate compliance training seamlessly into daily workflows with links embedded in policies, documents, chats, emails, and the intranet, all tracked in our LMS.

This approach provides just-in-time training, making compliance accessible and relevant in real-time.

## You can:

- ➞ Embed direct links to bite-sized learning in your company's digital workspace

- ➞ Promote learning when your staff need it, not as an annual tick box



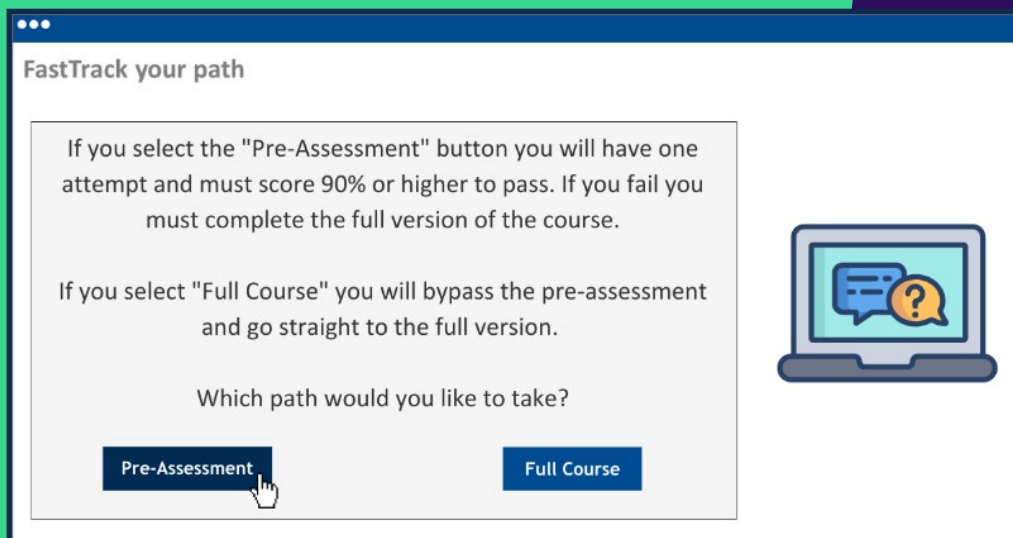
# 58%

reduction in staff breaches





# ***FAST-TRACK*** **assessments**



Reward existing knowledge and reduce training fatigue with our FastTrack option. This method allows experienced employees to demonstrate their understanding of a topic through a quick pre-course assessment. Those who pass can opt for a short refresher.

- ➞ **Saves hundreds of learning hours by focusing on those with less understanding**
- ➞ **Evidences staff compliance as robustly as standard e-learning**
- ➞ **Lower compliance costs by minimising redundant training time**





# Bite-sized learning

Microlearning videos can aid as a refresher on specific compliance issues, such as insider trading, special category data, tipping off and whistleblowing. They bring these topics to life in just a few minutes using animation, characters and storylines.

Our Compliance Bites videos can help engage and inform your employees about a specific concept, making them more appealing to your employees.



## Compliance Bites

4D Bystander intervention model



4D Bystander intervention model

Direct Action

>>> Distract

>>> Delay

>>> Delegate



Gifts and hospitality



What is fraud



False representation





# Nudge learning

Engage your employees by regularly sending them compliance scenarios to solve with a nudge to view micro-learning modules to reinforce their understanding of compliance.

- ➞ Boost engagement and retention
- ➞ Encourage exploration of compliance topics
- ➞ Measure understanding and knowledge gaps





## Your in-course Digital Assistant

**Aida:** Do you fully understand bribery offences and extraterritoriality? If you wish to discuss this further, start a chat using the first icon at the top right of your screen.

Continue

- ➞ Use the AI tool to encourage active knowledge building
- ➞ Take shorter courses covering the key points
- ➞ Direct the learners to be inquisitive and ask Aida
- ➞ Link source content to policies, documents and e-learning courses
- ➞ Using Azure Open AI, with curated external content controlled by you
- ➞ Conversations are private, however you can see the questions asked to help adapt and improve learning
- ➞ Available for use in courses, Policy Hub and on your Compliance Portal





# Learner feedback and course ratings

Learner ratings and reviews submitted by your users provides valuable additional insight to how effective the training is.

## **This allows you to:**

- ➞ Assess whether course objectives are being met
- ➞ Measure the level of user engagement with each topic
- ➞ Acquire actionable insights into what learners found helpful
- ➞ Decide on content updates and additional modules







# Innovating your compliance training

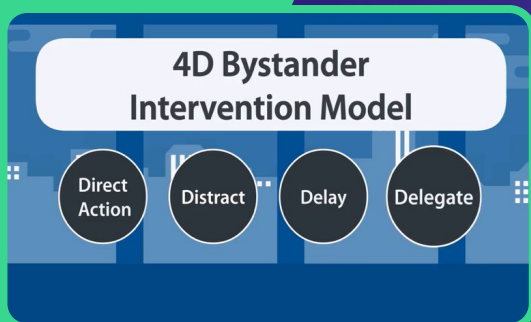


Making compliance awareness training personalised and relevant to every employee is crucial for engagement and practical application.



You can save hundreds of hours of unnecessary learning by ensuring each person receives the right training at the right time.

Add this additional service to any of Skillcast's OTS library courses, including Compliance Bites, Essentials, and FCA Libraries.



We've done the thinking, so you don't have to: simply choose topic areas or courses, and we'll create the innovative campaign or diagnostic solution.



# Why Choose Skillcast?

Our innovative approach significantly improves engagement and retention.

**Customisation:** Tailored training paths meet individual employee needs

**Efficiency:** Automation reduces administrative workload

**Cost-Effective:** Lower training costs without sacrificing quality

**Exceptional Service:** Trusted by +1.4m learners

[skillcast.com/demo](https://skillcast.com/demo)

[support@skillcast.com](mailto:support@skillcast.com)

+44 20 7929 5000

